

# **Boatyard Restaurant**

## **Accessibility Statement**

### **Location**

The Boatyard Restaurant is located on East Quay, alongside the marina, in the town of Peel. Traveling west, Peel is approximately 11 miles from Douglas & 16 miles from Ramsey.

For a location map please refer to google maps. Type in, The Boatyard Restaurant, Mariners Wharf, East Quay, Peel, IM5 1AR.

To reach the restaurant by public transport, there is a bus stop along the quay outside the House of Manannan museum. The main bus stop in Peel is located on Derby Road opposite the Town Hall / Cathedral. The restaurant is a 5 to 10-minute walk mostly downhill (no steps)

From the Isle of Mans Ronaldsway Airport, we recommend either a local taxi approximately £25 each way, or the Isle of Man bus service (limited direct bus service, otherwise travel via Douglas).

For buses from Douglas Town Centre into Peel: Services 5 & 6. Central Douglas to Peel is approx. 30 minute's travel time. For buses from Ramsey via Kirk Michael into peel: Services 5 & 6. Ramsey to Peel is approx. 45 minute's travel time. Please check Taxi / Bus availability and accessibility with the service provider directly.

<https://www.iombusandrail.im/>

A1 Taxis Tel: 01624 663344 / Annes Taxis 01624 843799 / Terry's Taxis 01624 842224 / Gary's Taxi & Airport Transfers 07624 494664

### **Wheelchairs and Wheelchair Access**

The restaurant is accessible to wheelchair users. There is a raised kerb on the pavement at the entrance to the restaurant and a slight lip on the door's threshold. An alternative entrance is available at the rear of the restaurant. The dining room is on a single ground floor with no internal steps. There is an accessible toilet via a small lobby with a handrail and lowered sink. If a wheelchair or walking aid is not necessary during the meal, we may secure them in the lobby area to reduce risk of trips. There are also baby changing facilities in this toilet. There is a disabled parking bay a few metres from the restaurant on East Quay.

### **Car Parking**

The restaurant does not have a car park. Limited parking is possible immediately outside the restaurant on the public roadway and may be available upon your arrival.

There are numerous free car parks in the area, within 5 minutes' walk of the restaurant. Market Place (Disc Parking 2 hours), Pier, House of Manannan, Fenella Beach, Promenade (Shore Road), Breakwater.

### **Guest safety**

Public areas have smoke detectors, Emergency lights and fire alarm sounders to local fire certification requirements.

Guests requiring special assistance in the event of an evacuation are asked to inform the restaurant on arrival. In the event of an emergency, we will initiate an evacuation of the premises. There are a number of emergency exits around the dining room. Guests will be escorted to an area of safety outside the restaurant by a member of staff.

### **Internal print, menus and other written information**

Restaurant information, brochures or menus are not available in braille or audio form. We will, however, be pleased to assign members of staff to help guests with visual impairments who may need assistance. Food and drink is ordered at your table by our staff using handheld iPads. Payment is taken either at the table or at the main counter. We accept cards (we do not accept American Express), cash, and Restaurant Gift Vouchers. Tips are not included, though are very much appreciated. All members of staff receive a share of the tips.

### **Noise and lighting**

The restaurant plays background music through speakers appropriate for the venue. Only for special occasions may we have live music. We take steps to monitor the genre of music and sound levels throughout the day and are happy to adjust volume levels where practical should this be necessary. To ensure a pleasant atmosphere/ambiance we use a mixture of real candle flame light and electric lights.

### **Dogs**

Well behaved dogs are welcome at the Boatyard Restaurant. We kindly ask owners of dogs to ensure they always have control of their dog and in the event of excessive barking, to remove the dog from the dining room. We kindly ask you to notify the restaurant at time of booking if you are wishing to bring your dog(s). We provide dog treats and water bowls for our canine guests.

### **Allergies**

Our professional catering team are fully equipped and trained to cater for guests with allergies. It is recommended that you inform us at the time of booking, so we can make arrangements to cater for your specific needs. Our menus identify dishes are suitable for guests with dairy and gluten allergies. We cannot guarantee the absence of nuts, gluten or dairy in our kitchen.

### **Other information**

- We are fully licenced for the supply and consumption of alcohol.
- Alcohol is table service only we cannot serve from the bar area.
- Under Section 33 of the Licensing Act, we reserve the right to refuse service or admission to our premises.
- We do not encourage 'bring your own' alcohol, though if you have a special bottle or wine or champagne, we administer a corkage fee to cover providing glassware and loss of drink sales. Please let us know if you wish to bring your own wine / champagne to discuss corkage.
- Fresh drinking tap water is available free of charge. A wide selection of soft drinks and Premium mineral waters are available to purchase.
- Children. No person below the age of 16 unaccompanied by an adult will be allowed on the premises at any time. Persons below the age of 16 will be allowed on the premises until 23:00 hours.
- We operate a Challenge 25 Policy. Should you look younger than 25, we will ask to see proof of age ID.
- Special occasions. To ensure we meet required food safety requirements, all food consumed on the premises must be made on the premises. You are welcome to bring a cake, but we ask it not to be consumed on the premises. In circumstances where we will permit cake to be consumed, we reserve the right to levy a cake charge to cover the costs of providing cutlery/plates and loss of potential sales.

This accessibility statement is reviewed and updated on an ongoing basis to adhere to best practice and current health & safety legislation. We have tried to be as accurate as possible in our Access Statement but are always willing to give further information on any aspect of the restaurant if you have a particular query. If you require further assistance, then please do not hesitate to contact us.

### **Future Plans**

The Boatyard Restaurant is committed to continuous ongoing improvement of our property. Within the limitations of the building, planning and conservation area restrictions and we endeavour to incorporate more features to assist those with disabilities.